Want to be part of Health & Social Care change?
Join us!

Healthwatch Ealing, Martin House, 1 Swift Road, Southall, UB2 4RP
Healthwatch Ealing is provided by Your Voice in Health & Social Care – Company Number: 08397315 – Charity Number: 1154672
Student Ambassador

Background/Purpose
Healthwatch Ealing is an independent organisation set up to champion the views of patients in Hounslow, with the goal of making services better and improving health and well-being.

Healthwatch Ealing require student ambassadors to engage with students, promoting the role of Healthwatch and encouraging all local people to become involved and have their voices heard.

We are seeking driven individuals, with a passion for improving health and social care. We are particularly interested in those individuals who have an interest in engaging with members of the community and students to gather information about people experiences of health and social care services.

Tasks
• To gather views of students on their experiences of health and social care in Hounslow.
• To represent Healthwatch Ealing at a variety of boards, meetings and groups and gather information to feedback to the Healthwatch Team.
• To be responsible for locality Healthwatch groups, which will support representation for each area.

Time commitment
• Minimum of 2 hours a week.

When
• Dates and times as agreed with Healthwatch Ealing staff.

Basic requirements
• Ability to communicate fluently in native language and English.
• Preferably belong to an emerging community in Ealing (Afghan, Nepalese, Algerian, Burmese, Sri Lankan, Romanian & Bulgarian communities).
• Strong desire to raise awareness about healthcare services.
• Strong communication skills.
• Committed to our values: Inclusive / Influential / Independent / Credible / Collaborative
• Confident and have an enthusiastic manner
• Flexible attitude
• Tactful and diplomatic and able to be sympathetic to others’ situation
• Possessing observational skills coupled with a desire to raise the quality of services
• Adhere to confidentiality rules
• Dress appropriately, with a friendly approachable manner and good verbal communication and listening skills
• Basic IT literacy
Desirable criteria
- Fluency in additional Languages
- To be a resident in the Borough of Ealing

Benefits to being a volunteer at Healthwatch Ealing?
- Supporting the improvement of local services for the entire community
- Building knowledge and experience of Health & Social Care (H&SC) sector
- Recognition of your performance on our website, social media and on events
- References and a certificate can be provided to those volunteering for a minimum of 3 months

Expenses
We value our volunteers and want to ensure that there are no barriers to volunteer involvement. All out-of-pocket expenses, if required, will be reimbursed including expenses for travel, and meals (if appropriate) and other pre-authorised expenses.

What are you waiting for? We look forward to hearing from you
Phone: 0203 8860 830 or by Email: info@healthwatchealing.org.uk
www.healthwatchealing.org.uk